

Hello

COVID safety planning for resuming live indoor performances

Create NSW Industry Webinar



Guiding principles

A COVID safety plan for live performances will:

1. Safeguard the wellbeing of everyone on site – audiences, artists, crew, staff and contractors.
2. Follow NSW Government and NSW Health guidelines at all times.
3. Continuously identify, monitor and manage risks associated with the delivery of public performances based on health information, adapting to new information, restrictions or requirements.
4. Enable an excellent customer experience, one that is consistent with the broader industry approach, and realise our mandate for creativity, engagement and entertainment.
5. Contribute significantly to the ongoing sustainability of the Opera House, its resident companies and other hirers.



Controls cover five key areas

1. Building, production and operations

Cleaning and hygiene

Air flow and ventilation

Backstage, on-stage, ancillary activities

2. Ticketing and audience data

Seating plans

Ticketing policies and processes

Contact tracing and tracking

3. Communications and review

Audience messaging

Incident and crisis management

Risk monitoring and review

4. Public movement and management

Ingress, access, circulation and egress

Front of house and security staff

Audience access and other protocols

5. Public services and amenities

Box office, bathrooms and cloak room

F&B, merchandise and programs

Medical